



## Emergency Roadside Assistance

### VEHICLE DISABLEMENT

If your vehicle becomes disabled for any reason and requires **Emergency Roadside Assistance** to get you back on your way, contact the MSIG USA Claims Call Center at **(866) 676-6872**.

- Emergency Roadside Assistance is an included benefit for all MSIG USA Auto Policyholders.
- Follow the prompts to report an auto claim.
- Have your policy information available.
- Customer is responsible for all service fees in excess of available Towing coverage.\*

### Service availability – 24/7/365

\*To secure you and your vehicle, MSIG USA will pay the covered cost of roadside assistance up front, subject to reimbursement from you for amounts that exceed your Towing coverage limit. If no Towing coverage applies, you would owe MSIG USA full reimbursement of roadside assistance.

### If you have an accident, follow these instructions:

1. Stop and investigate.
2. Call medical aid for anyone who appears to be injured.
3. Notify Police.
4. Report all accidents to **(866) 676-6872**.
5. Obtain names and addresses of all witnesses.
6. Do not admit liability to anyone.
7. Do not discuss the accident with anyone except police or a representative of your company.
8. Do not sign a statement for anyone except a representative of your company, unless advised to do so by your attorney.

### Contacts below applicable only if coverage is provided under the Policy.

**Glass Claims:** Contact MSIG USA Claims Call Center at **(866) 676-6872** for prompt repair or replacement of your damaged windshield.

**Car Rentals:** Call Enterprise **(800) RENTCAR** (800) 736-8227 | Account #: **SMA24EA**

MSIG USA, Inc.  
15 Independence Blvd., P.O. Box 4602 Warren, NJ 07059

# Emergency Accident Reporting Kit

### IN CASE OF AN ACCIDENT FOLLOW THE INSTRUCTIONS INSIDE THIS FOLDER

### Keep this in the glove compartment of your car

MSIG USA refers to the insurers underwriting coverage: Mitsui Sumitomo Insurance Company of America; Mitsui Sumitomo Insurance USA Inc.; and MSIG USA Specialty Insurance USA, Inc. and their manager, Mitsui Sumitomo Marine Management (U.S.A.), Inc. Not all insurers do business in all jurisdictions. All coverage is subject to the language of the policies as issued.

A Member of **MS&AD** INSURANCE GROUP



**POLICE REPORT**

Name of Officer: \_\_\_\_\_

Badge No.: \_\_\_\_\_ Precinct: \_\_\_\_\_

Was Summons Issued: \_\_\_\_\_

To Whom: \_\_\_\_\_

**INJURED**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Age: \_\_\_\_\_

- Driver
- Pedestrian
- Rider—Your Car
- Rider—Other Car

Nature of Injury: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**INJURED**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Age: \_\_\_\_\_

- Driver
- Pedestrian
- Rider—Your Car
- Rider—Other Car

Nature of Injury: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**OTHER VEHICLE DAMAGED**

Driver: \_\_\_\_\_ Owner: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Year/Make/Model: \_\_\_\_\_

VIN #: \_\_\_\_\_

Insurance Co.: \_\_\_\_\_

Policy #: \_\_\_\_\_

**WITNESSES**

(1) Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

(2) Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

**YOUR VEHICLE**

Year/Make/Model: \_\_\_\_\_

VIN #: \_\_\_\_\_

Driver: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Nature of Damage: \_\_\_\_\_



**ALL CLAIMS MUST BE REPORTED TO:**

**(866) 676-6872**

or by utilizing the following:

**interactclaims.com**