



Breaking Down Barriers:

Virtual Health Care Visits

At MSIG USA, we are committed to providing quality care to injured workers.

Our goal is to pair your employees with appropriate, high-quality health care providers—safely and conveniently. One of the most effective ways we can accomplish this is through telehealth services. That’s why we’ve teamed up with CorVel, a leader in the virtual health care industry, to offer telehealth services for your injured employees.

Timely Treatment

Injured employees sometimes must wait hours, even days, for an in-person appointment. With telehealth, most injured workers can receive immediate care through a virtual visit with a doctor. Timely treatment is one of the many advantages of telehealth services.

Data from CorVel	Brick & Mortar	CorVel Virtual
Location	Average Travel Time: 20 Minutes	Job Site
Wait Time	2 hours	10 Minutes
Time Away	4 hours	30 Minutes

Thoughtful Treatment

Telehealth appointments are convenient, efficient and safe. Telehealth doctors can prescribe medications and schedule short-term physical therapy and diagnostic imaging, such as MRIs and CT scans. Using evidence-based criteria to treat injured workers, they concentrate on patients’ capabilities and their safe return to work. In addition to many other benefits, telehealth can help to eliminate unnecessary and costly ancillary services that often result from in-person appointments.

Patient Satisfaction

VIRTUAL VISIT
4.8/5

BRICK & MORTAR VISIT
3.6/5

Here’s how it works

- RX Home Delivery**
 - Prescriptions
- DME Home Delivery**
 - Durable Medical Equipment
- Medical**
 - Assessment and Concierge Services
- RX Home Delivery**
 - Prescriptions
- Telehealth**
 - Virtual Visits
- TelePT**
 - Physical Therapy
- TeleCBT**
 - Cognitive Behavioral Therapy



Data from CorVel

INTERESTED IN LEARNING MORE?

Contact your claim representative or visit the CorVel website: www.corvel.com/virtual-care

CONTACT MSIG USA

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