

MITSUI SUMITOMO MARINE MANAGEMENT

**CLAIMS OFFICE DIRECTORY**



### **As of 3/9/2023**

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***MITSUI SUMITOMO MARINE MANAGEMENT CLAIM SERVICES***

Mitsui Sumitomo Marine Management (USA), Inc., (MSMM) provides claim services for the clients and customers of Mitsui Sumitomo Insurance Company of America, Mitsui Sumitomo Insurance USA Inc. and MSIG Specialty Insurance USA Inc. (The Companies). Although some claims are assigned to Third Party Administrators (TPA’s) for handling and settlement, MSMM directly handles over ninety percent of all newly reported claims through its in-house adjustment staff. With staffed claim facilities located in Atlanta, Georgia, Warren, New Jersey, Cincinnati, Ohio, Los Angeles, California, Addison, Texas, and New York, NY, and with a network of TPAs, MSMM is well positioned to handle all reported claims in a timely and efficient manner, along with providing a high level of customer service.

MSMM, in addition to providing day-to-day claim handling service, also provides a network of medical preferred providers and medical case management services through CorVel Corporation, a national organization and leader in the field of Medical Case Management. MSMM is fully automated in the processing of claims, and provides individual Internet claim status for policyholders and brokers through its proprietary “Claim Inquiry” web-based claim information system. Availability of “Claim Inquiry” service can be arranged through our marketing representatives or claim managers. Please visit our website for more information: [www.msigusa.com](http://www.msigusa.com).

MSMM provides the following claim reporting services at no cost to our customers:

* Telephone Reporting: (866) 676-6872
* Fax: (866) 329-6766
* Email: newloss@msigusa.com
* Web Reporting: [www.msigusa.com](http://www.msigusa.com/)

***WARREN LIABILITY AND COMPLEX CLAIMS OFFICE***

**15 Independence Blvd.**

**P.O. Box 4602**

**Warren, New Jersey 07059**

###### Phone: (800) 711-1736

###### FAX: (908) 604-2835

**CLAIMS MANAGER: BRYAN A. THOMPSON**

Email Address: Bathompson@msigusa.com

Phone: (908) 604-2825

**CLAIMS MANAGER:** **CHRIS BATES**

Email Address: Cbates@msigusa.com

Phone: (908) 604-2910

**CLAIMS MANAGER:** **MICHAEL MANCUSO**

Email Address: Mmancuso@msigusa.com

Phone: (908) 604-2910

**TECHNICAL CLAIMS**

**CONSULTANT:** **GEORGE CHERRIE**

Email Address: Gcherrie@msigusa.com

Phone: (908) 900-0107

**Lines of Business Serviced:**

All Complex Liability Claims Including CGL, Auto, Umbrella, Excess, Cyber and Management Liability.

**Territory Serviced:**

**ALL STATES**

# *NEW YORK OCEAN MARINE CLAIMS OFFICE*

**560 Lexington Ave.**

**20th Floor**

**New York, New York 10022**

**Phone: (212) 446-3640**

**Fax: (212) 319-7061**

**VICE PRESIDENT: HIKOTARO FUJITA**

Email Address: Hfujita@msigusa.com

Phone: (212) 230-2960

**Claims Manager**: **BRIAN SALES**

Email Address: Bsales@msigusa.com

Phone (212) 446-3345

**Lines of Business Serviced:**

Ocean Marine

**Territory Serviced:**

**Worldwide**

# *WARREN PROPERTY CLAIMS OFFICE*

**15 Independence Blvd.**

**P.O. Box 4602**

**Warren, New Jersey 07059**

**Phone: 800-711-1736**

**FAX: (908) 604-2990**

**PROPERTY CLAIMS MANAGER: MICHELE BEST**

Email Address: Mbest@msigusa.com

Phone: (908) 647-8920

**Lines of Business Serviced:**

First Party Property (non-Auto), Inland Marine (includes Domestic Transit/Warehouse Legal Liability/Contractors Equipment/Motor Truck Cargo), Equipment Breakdown, Crime and  Property Subrogation.

**Territory Serviced:**

**ALL STATES**

# *ADDISON WORKERS’ COMPENSATION CLAIMS OFFICE*

**15303 Dallas Parkway**

**Suite 1300**

**Addison, TX 75001-4637**

**Phone: (877) 847-4697**

**FAX: (419) 715-6533**

 **ASSISTANT CLAIMS**

**MANAGER: SIMONE BAKER**

Email Address: Sbaker@msigusa.com

Phone: (972) 725-6214

**Territory Serviced:**

Alabama

**Arkansas**

**Iowa**

**Kansas**

**Louisiana**

**Minnesota**

**Mississippi**

**Missouri**

**Nebraska**

**North Dakota**

**Oklahoma**

**South Dakota**

**Texas**

**Wisconsin**

# *ATLANTA WORKERS’ COMPENSATION CLAIMS OFFICE*

**The Fountains at Piedmont Center**

**3495 Piedmont Road NE**

**Building 10 - Suite 916**

**Atlanta, GA 30305-1717**

**Phone: (877) 365-2299**

**FAX: (404) 237-8654**

**CLAIMS MANAGER: MICHAEL LASKY**

Email Address: MLasky@msigusa.com

Phone: (404) 237-0040

**Territory Serviced:**

**Georgia**

West Virginia

**Florida**

**North Carolina**

**South Carolina**

**Tennessee**

# *CINCINNATI WORKERS’ COMPENSATION CLAIMS OFFICE*

###### 312 Elm Street

**Suite 1100 P.O. Box 5435**

**Cincinnati Enquirer Building**

**Cincinnati, Ohio 45201-5435**

###### Phone: (866) MSMMCSC

  **(866) 676- 6272**

**FAX: (866) FAXMSMM**

 **(866) 329 - 6766**

**CLAIMS MANAGER: PAM LeBLANC**

Email Address: Pleblanc@msigusa.com

Phone: (513) 719-8428

**Territory Serviced:**

**Illinois**

**Indiana**

**Kentucky**

**Michigan**

**Medical Only Unit**

**\*All States with following exceptions:**

**TPA Handled: AK, AZ, CO, DC, HI, ID, ME, MT, NH, NM, NV, RI, UT, VT**

**Monopolistic States: WA, ND, OH, WY**

# *LOS ANGELES WORKERS’ COMPENSATION CLAIMS OFFICE*

**777 South Figueroa Street**

**Suite 3600**

**Los Angeles, California 90017**

**Phone: (818) 942-3900**

 **(800) 365-4671**

**FAX: (818) 760-3824**

#####

**HOME OFFICE**

**CLAIMS MANAGER: MILLY ORTIZ**

Email Address: Mortiz@msigusa.com

Phone: (818) 942-3962

**BRANCH CLAIMS**

**MANAGER:** **ERIC YOOSE**

Email Address: EYoose@msigusa.com

Phone: (818) 942-3944

**WORKERS’ COMPENSATION**

**MANAGER: RICK CORNEJO**

Email Address: Rcornejo@msigusa.com

Phone: (818) 942-3945

**WORKERS’ COMPENSATION**

**MANAGER:** **GREGORY AVERETTA**

Email Address: Gaveretta@msigusa.com

Phone: (818) 942-3943

**CLAIMS ACCOUNT**

**EXECUTIVE: CAROL OTAVKA**

Email Address: Cotavka@msigusa.com

 Phone: (818) 942-3957

**Territory Serviced:**

**California**

***WARREN WORKERS’ COMPENSATION CLAIMS OFFICE***

**15 Independence Blvd.**

**P.O. Box 4602**

**Warren, New Jersey 07059**

###### Phone: (800) 711-1736

###### FAX: 419-730-4930

**CLAIMS MANAGER: MATTHEW AMIDON**

Email Address: MAmidon@msigusa.com

Phone: (908) 604-2973

**Territory Serviced:**

**Connecticut**

**Delaware**

**Massachusetts**

**New Jersey**

**New York**

# Pennsylvania

**Virginia**

#

# *CINCINNATI ENTERPRISE RESOURCE CENTER*

###### 312 Elm Street

**Suite 1100 P.O. Box 5435**

**Cincinnati, Ohio 45201-5435**

###### Phone: (866) MSMMCSC

  **(866) 676- 6272**

**FAX: (866) FAXMSMM**

 **(866) 329 - 6766**

**REGIONAL CLAIMS AND**

**OPERATIONS MANAGER: DEBBIE NIEMER**

Email Address: Dniemer@msigusa.com

Phone : (513) 719-8536

**CSC OPERATIONS MANAGER: KATIE PARSONS**

Email Address:  Kparsons@msigusa.com

Phone : (513) 719-8431

**TECHNICAL CLAIMS MANAGER: PAM LEBLANC**

Email Address: Pleblanc@msigusa.com

Phone: (513) 719-8428

**APD CLAIMS MANAGER: LUIS CERVANTES**

Email Address: JCervantes@msigusa.com

Phone: (513) 719-8424

**Nationwide Services:**

* Claims Intake
* Auto Physical Damage
* Ocean Marine Cargo
* WC Medical Only
* TPA Management

# *NEW YORK OTAI (OVERSEAS TRAVEL ACCIDENT INSURANCE)*

**560 Lexington Ave.**

**20th Floor**

**New York, New York 10022**

**Phone: (212) 446-3640**

**Fax: (212) 319-7061**

**MANAGER: AI SHINGAMI**

Email Address: Ashingami@msigusa.com

Phone: (212) 446-3349

**Lines of Business Serviced:**

Overseas Travel and Accident Insurance

**Territory Serviced:**

**Worldwide**

# *HOME OFFICE CLAIMS*

**15 Independence Blvd.**

**P.O. Box 4602**

**Warren, New Jersey 07059**

**Phone: (908) 604-2900**

 **(800) 388-1802**

**FAX: (908) 604-2990**

**EXECUTIVE VICE PRESIDENT**

**DEPUTY CHIEF OPERATING**

**OFFICER AND**

**CHIEF CLAIMS OFFICER: DAVID LESKAUSKAS**

 Email Address: Dleskauskas@msigusa.com

 Phone: (908) 604-2859

**DEPUTY CHIEF CLAIMS OFFICER: WILLIAM VANVELDHUISEN**

 Email Address: WVanVeldhuisen@msigusa.com

 Phone: (908) 350-1784

 **DIRECTOR OF WORKERS’**

 **COMPENSATION ANNETTE LABARRE** Email Address:Alabarre@msigusa.com

 Phone: (908) 647-4731

**CLAIMS ACCOUNT**

**EXECUTIVE HARRY ENGLEHART**

 Email Address: Henglehart@msigusa.com

 Phone: (908) 647-4726

This location is the Home Office Claim Department of Mitsui Sumitomo Marine Management.

The Home Office provides general oversight and claim handling guidance for MSMM’s field claim offices.

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