

MITSUMI SUMITOMO MARINE MANAGEMENT



CLAIMS OFFICE DIRECTORY

As of 5/16/2022

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MITSUI SUMITOMO MARINE MANAGEMENT CLAIM SERVICES

Mitsui Sumitomo Marine Management (USA), Inc., (MSMM) provides claim services for the clients and customers of Mitsui Sumitomo Insurance Company of America and Mitsui Sumitomo Insurance USA Inc. (The Companies). Although some claims are assigned to Third Party Administrators (TPA's) for handling and settlement, MSMM directly handles over ninety percent of all newly reported claims through its in-house adjustment staff. With staffed claim facilities located in Atlanta, Georgia, Warren, New Jersey, Cincinnati, Ohio, Los Angeles, California, Addison, Texas, and New York, NY, and with a network of TPAs, MSMM is well positioned to handle all reported claims in a timely and efficient manner, along with providing a high level of customer service.

MSMM, in addition to providing day-to-day claim handling service, also provides a network of medical preferred providers and medical case management services through CorVel Corporation, a national organization and leader in the field of Medical Case Management. MSMM is fully automated in the processing of claims, and provides individual Internet claim status for policyholders and brokers through its proprietary "Claim Inquiry" web-based (www.msigusa.com) claim information system. Availability of "Claim Inquiry" service can be arranged through our marketing representatives or claim managers.

MSMM provides the following claim reporting services at no cost to our customers:

- Telephone Reporting: (866) 676-6872
- Fax: (866) 329-6766
- Email: newloss@msigusa.com
- Web Reporting: www.msigusa.com

WARREN LIABILITY, SPECIALTY & COMPLEX CLAIMS OFFICE

**15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: (800) 711-1736
FAX: (908) 604-2835
Web Address: www.msigusa.com**

COMPLEX CLAIMS MANAGER: **BRYAN A. THOMPSON**
Email Address: Bathompson@msigusa.com
Phone: (908) 604-2825

LIABILITY CLAIMS MANAGER: **CHRIS BATES**
Email Address: Cbates@msigusa.com
Phone: (908) 604-2910

SPECIALTY CLAIMS MANAGER: **TOM SHERIDAN**
Email Address: Tsheridan@msigusa.com
Phone: (908) 604-2916

Lines of Business Serviced:

All Complex Liability Claims Including Umbrella, Excess and Employers Liability

Territory Serviced:

ALL STATES

CINCINNATI AUTOMOBILE AND LIABILITY CLAIMS OFFICE

312 Elm Street
Suite 1100 P.O. Box 5435
Cincinnati Enquirer Building
Cincinnati, Ohio 45201-5435
Phone: (866) MSMMCSC
FAX: (866) FAXMSMM
Web Address: www.msigusa.com

CLAIMS MANAGER:
Email Address:
Phone:

SUSAN RIDGWAY
SRidgway@msigusa.com
(513) 719-8468

Lines of Business Serviced:

General Liability and Property Damage

Territory Serviced:

ALL STATES

NEW YORK OCEAN MARINE CLAIMS OFFICE

**560 Lexington Ave.
20th Floor
New York, New York 10022
Phone: (212) 446-3640
Fax: (212) 319-7061**

VICE PRESIDENT:
Email Address:
Phone:

HIKOTARO FUJITA
Hfujita@msigusa.com
(212) 230-2960

CLAIMS MANAGER:
Email Address:
Phone

BRIAN SALES
BSales@msigusa.com
(212) 446-3345

Lines of Business Serviced:

Ocean Marine

Territory Serviced:

Worldwide

WARREN PROPERTY CLAIMS OFFICE

**15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: 800-711-1736
FAX: (908) 604-2990
Web Address: www.msgusa.com**

CLAIMS MANAGER:
Email Address:
Phone:

MICHELE BEST
Mbest@msgusa.com
(908) 647-8920

Lines of Business Serviced:

First Party Property (non-Auto), Inland Marine (includes Domestic Transit/Warehouse Legal Liability/Contractors Equipment/Motor Truck Cargo), Equipment Breakdown, Crime and Property Subrogation.

Territory Serviced:

ALL STATES

ADDISON WORKERS' COMPENSATION CLAIMS OFFICE

**15303 Dallas Parkway
Suite 1300
Addison, TX 75001-4637
Phone: (877) 847-4697
FAX: (419) 715-6533
Web Address: www.msigusa.com**

**ASSISTANT
CLAIMS MANAGER:**
Email Address:
Phone:

SIMONE BAKER
EBaker@msigusa.com
(972) 725-6214

CLAIMS MANAGER:
Email Address:
Phone:

PAT EASTERWOOD
PEasterwood@msigusa.com
(404) 995-8489

Territory Serviced:

**Alabama
Arkansas
Iowa
Kansas
Louisiana
Minnesota
Mississippi
Missouri
Nebraska
North Dakota
Oklahoma
South Dakota
Texas
Wisconsin**

ATLANTA WORKERS' COMPENSATION CLAIMS OFFICE

**The Fountains at Piedmont Center
3495 PIEDMONT ROAD NE
Building 10 - Suite 916
Atlanta, GA 30305-1717
Phone: (877) 365-2299
FAX: (404) 237-8654
Web Address: www.msigusa.com**

CLAIMS MANAGER:
Email Address:
Phone:

Michael Lasky
MLasky@msigusa.com
(404) 237-0040

Territory Serviced:

**Georgia
Florida
North Carolina
South Carolina
Tennessee
West Virginia**

CINCINNATI WORKERS' COMPENSATION CLAIMS OFFICE

312 Elm Street
Suite 1100 P.O. Box 5435
Cincinnati Enquirer Building
Cincinnati, Ohio 45201-5435
Phone: (866) MSMMCSC
(866) 676- 6272
FAX: (866) FAXMSMM
(866) 329 - 6766
Web Address: www.msigusa.com

CLAIMS MANAGER:

Email Address:

Phone:

PAM LeBLANC

Pleblanc@msigusa.com

(513) 719-8428

Territory Serviced:

Illinois

Indiana

Kentucky

Michigan

Medical Only Unit

*All States with following exceptions:

TPA Handled: AK, AZ, CO, DC, HI, ID, ME, MT, NH, NM, NV, RI, UT, VT

Monopolistic States: WA, ND, OH, WY

LOS ANGELES WORKERS' COMPENSATION CLAIMS OFFICE

**777 South Figueroa Street
Suite 3600
Los Angeles, California 90017
Phone: (818) 942-3900
(800) 365-4671
FAX: (818) 760-3824
Web Address: www.msigusa.com**

HOME OFFICE

CLAIMS MANAGER:

Email Address:

Phone:

MILLY ORTIZ

Mortiz@msigusa.com

(818) 942-3962

BRANCH

CLAIMS MANAGER:

Email Address:

Phone:

ERIC YOOSE

EYoose@msigusa.com

(818) 942-3944

CLAIMS MANAGER:

Email Address:

Phone:

RICK CORNEJO

Rcornejo@msigusa.com

(818) 942-3945

CLAIMS MANAGER:

Email Address:

Phone:

GREGORY AVERETTA

Gaveretta@msigusa.com

(818) 942-3943

CLAIMS MANAGER:

Email Address:

Phone:

MICHAEL BERMACK

Mbermack@msigusa.com

(818) 942-3940

CLAIMS ACCOUNT

EXECUTIVE:

Email Address:

Phone:

CAROL OTAVKA

Cotavka@msigusa.com

(818) 942-3943

Territory Serviced:

California

WARREN WORKERS' COMPENSATION CLAIMS OFFICE

**15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: (800) 711-1736
FAX: (908) 604-2835
Web Address: www.msigusa.com**

CLAIMS MANAGER: **ROBERT MIKITA**
Email Address: RMikita@msigusa.com
Phone: (908) 604-2911

Territory Serviced:

**Connecticut
Delaware
Massachusetts
New Jersey
New York
Pennsylvania
Virginia**

Workers' Compensation TPA Management:

HOME OFFICE MANAGER: **MILLY ORTIZ**
Email Address: Mortiz@msigusa.com
Phone: (818) 942-3962

**DIRECTOR OF WORKERS'
COMPENSATION:** **ANNETTE LABARRE**
Email Address: Alabarre@msigusa.com
Phone: (908) 647-4731

Alaska	Idaho	New Hampshire	Rhode Island
Arizona	Maine	New Mexico	Utah
Colorado	Maryland	Nevada	Vermont
Hawaii	Montana	Oregon	Washington D.C.
Washington			

Monopolistic States: WA, ND, OH, WY

CINCINNATI CLAIMS SERVICE CENTER

312 Elm Street
Suite 1100 P.O. Box 5435
Cincinnati, Ohio 45201-5435
Phone: (866) MSMMCSC
(866) 676- 6272
FAX: (866) FAXMSMM
(866) 329 - 6766

Web Address: www.msigusa.com

**REGIONAL CLAIMS AND
OPERATIONS MANAGER:**

Email Address:
Phone :

DEBBIE NIEMER
Dniemer@msigusa.com
(513) 719-8536

CSC OPERATIONS MANAGER:

Email Address:
Phone :

KATIE PARSONS
Kparsons@msigusa.com
(513) 719-8431

**WORKERS' COMPENSATION
CLAIMS MANAGER:**

Email Address:
Phone:

PAM LEBLANC
Pleblanc@msigusa.com
(513) 719-8428

AUTO/GL CLAIMS MANAGER:

Email Address:
Phone:

SUSAN RIDGWAY
SRidgway@msigusa.com
(513) 719-8468

APD TPA Management:

TECHNICAL

CLAIMS SUPERVISOR:

Email Address:
Phone:

LUIS CERVANTES
LCervantes@msigusa.com
(513) 719-8424

Arizona, Hawaii, Idaho, New Mexico, Nevada, Utah, Wyoming

Nationwide Services:

- Claims Intake
- APD Subrogation/Recovery
- Auto Physical Damage
- WC Medical Only
- Ocean Marine Cargo

NEW YORK OTAI (OVERSEAS TRAVEL ACCIDENT INSURANCE)

560 Lexington Ave.
20th Floor
New York, New York 10022
Phone: (212) 446-3640
Fax: (212) 319-7061

CLAIMS MANAGER: **AI SHINGAMI**
Email Address: Ashingami@msigusa.com
Phone: (212) 446-3349

Lines of Business Serviced:

Overseas Travel and Accident Insurance

Territory Serviced:

Worldwide

HOME OFFICE CLAIMS

**15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: (908) 604-2900
(800) 388-1802
FAX: (908) 604-2990
Web Address: www.msigusa.com**

**DEPUTY COO AND
EXECUTIVE VICE PRESIDENT &
CHIEF CLAIMS OFFICER:**

**Email Address:
Phone:**

DAVID LESKAUSKAS
Dleskauskas@msigusa.com
(908) 604-2859

**DIRECTOR OF WORKERS'
COMPENSATION**

**Email Address:
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ANNETTE LABARRE
Alabarre@msigusa.com
(908) 647-4731

**DIRECTOR OF PROPERTY
AND LIABILITY**

**Email Address:
Phone:**

WILLIAM VANVELDHUISEN
WVanVeldhuisen@msigusa.com
(908) 350-1784

**CLAIMS ACCOUNT
EXECUTIVE**

**Email Address:
Phone:**

HARRY ENGLEHART
Henglehart@msigusa.com
(908) 647-4726

This location is the Home Office Claim Department of Mitsui Sumitomo Marine Management. The Home Office provides general oversight and claim handling guidance for MSMM's field claim offices.