

MITSUI SUMITOMO MARINE MANAGEMENT



CLAIMS OFFICE DIRECTORY

As of 12/1/2020

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MITSUI SUMITOMO MARINE MANAGEMENT CLAIM SERVICES

Mitsui Sumitomo Marine Management (USA), Inc., (MSMM) provides claim services for the clients and customers of Mitsui Sumitomo Insurance Company of America and Mitsui Sumitomo Insurance USA Inc. (The Companies). Although some claims are assigned to Third Party Administrators (TPA's) for handling and settlement, MSMM directly handles over ninety percent of all newly reported claims through its' in-house adjustment staff. With staffed claim facilities located in Atlanta, Georgia, Warren, New Jersey, Cincinnati, Ohio, Los Angeles, California, Addison, Texas, and New York, NY, and with a network of TPAs, MSMM is well positioned to handle all reported claims in a timely and efficient manner, along with providing a high level of customer service.

MSMM, in addition to providing day-to-day claim handling service, also provides a network of medical preferred providers and medical case management services through CorVel Corporation, a national organization and leader in the field of Medical Case Management. MSMM is fully automated in the processing of claims, and provides individual Internet claim status for policyholders and brokers through its proprietary "Claim Inquiry" web-based (www.msigusa.com) claim information system. Availability of "Claim Inquiry" service can be arranged through our marketing representatives or claim managers.

MSMM provides the following claim reporting services at no cost to our customers:

- Telephone Reporting: (866) 676-6872
- Fax: (866) 329-6766
- Email: newloss@msigusa.com
- Web Reporting: www.msigusa.com

WARREN LIABILITY AND COMPLEX CLAIMS OFFICE

**15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: (800) 711-1736
FAX: (908) 604-2835
Web Address: www.msigusa.com**

CLAIMS MANAGER: BRYAN A. THOMPSON
Email Address: Bathompson@msigusa.com
Phone: (908) 604-2825

CLAIMS MANAGER: CHRIS BATES
Email Address: Cbates@msigusa.com
Phone: (908) 604-2910

CLAIMS MANAGER: TOM SHERIDAN
Email Address: Tsheridan@msigusa.com
Phone: (908) 604-2916

Lines of Business Serviced:

All Complex Liability Claims Including Umbrella, Excess and Employers Liability

Territory Serviced:

ALL STATES

CINCINNATI AUTOMOBILE AND LIABILITY CLAIMS OFFICE

312 Elm Street
Suite 1100 P.O. Box 5435
Cincinnati Enquirer Building
Cincinnati, Ohio 45201-5435
Phone: (866) MSMMCSC
FAX: (866) FAXMSMM
Web Address: www.msigusa.com

CLAIMS MANAGER:
Email Address:
Phone:

LUIS CERVANTES
JCervantes@msigusa.com
(513) 719-8424

Lines of Business Serviced:

General Liability, Auto Bodily Injury, Property Damage

Territory Serviced:

ALL STATES

NEW YORK OCEAN MARINE CLAIMS OFFICE

**560 Lexington Ave.
20th Floor
New York, New York 10022
Phone: (212) 446-3640
Fax: (212) 319-7061**

VICE PRESIDENT:

Email Address:
Phone:

HIKOTARO FUJITA

Hfujita@msigusa.com
(212) 230-2960

ASSISTANT VICE PRESIDENT:

Email Address:
Phone

TARO HATANO

Thatano@msigusa.com
(212) 230-2961

CLAIMS MANAGER:

Email Address:
Phone

SCOTT SCHERBAN

SScherban@msigusa.com
(212) 230-2967

Lines of Business Serviced:

Ocean Marine

Territory Serviced:

Worldwide

WARREN PROPERTY CLAIMS OFFICE

**15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: 800-711-1736
FAX: (908) 604-2990
Web Address: www.msigusa.com**

PROPERTY CLAIMS MANAGER: **MICHELE BEST**
Email Address: Mbest@msigusa.com
Phone: (908) 647-8920

Lines of Business Serviced:

First Party Property (non-Auto), Inland Marine (includes Domestic Transit/Warehouse
Legal Liability/Contractors Equipment/Motor Truck Cargo), Equipment Breakdown,
Crime and Property Subrogation.

Territory Serviced:

ALL STATES

ADDISON WORKERS' COMPENSATION CLAIMS OFFICE

**15303 Dallas Parkway
Suite 1300
Addison, TX 75001-4637
Phone: (877) 847-4697
FAX: (419) 715-6533
Web Address: www.msigusa.com**

CLAIMS MANAGER: **EDWARD JONES**
Email Address: Ejones@msigusa.com
Phone: (972) 725-6216

Territory Serviced:

**Alabama
Arkansas
Iowa
Kansas
Louisiana
Minnesota
Mississippi
Missouri
Nebraska
North Carolina
North Dakota
Oklahoma
South Carolina
South Dakota
Texas
Tennessee
Wisconsin**

ATLANTA WORKERS' COMPENSATION CLAIMS OFFICE

**The Fountains at Piedmont Center
3495 PIEDMONT ROAD NE
Building 10 - Suite 916
Atlanta, GA 30305-1717
Phone: (877) 365-2299
FAX: (404) 237-8654
Web Address: www.msigusa.com**

CLAIMS MANAGER: [Michael Lasky](#)
Email Address: MLasky@msigusa.com
Phone: (404) 237-0040

Territory Serviced:

**Georgia
West Virginia
Florida**

CINCINNATI WORKERS' COMPENSATION CLAIMS OFFICE

312 Elm Street
Suite 1100 P.O. Box 5435
Cincinnati Enquirer Building
Cincinnati, Ohio 45201-5435
Phone: (866) MSMMCSC
(866) 676-6272
FAX: (866) FAXMSMM
(866) 329-6766
Web Address: www.msigusa.com

TECHNICAL CLAIMS MANAGER:

Email Address:

Phone:

PAM LeBLANC

Pleblanc@msigusa.com

(513) 719-8428

Territory Serviced:

Illinois

Indiana

Kentucky

Michigan

Medical Only Unit

*All States with following exceptions:

TPA Handled: AK, AZ, CO, DC, HI, ID, ME, MT, NH, NM, NV, RI, UT, VT

Monopolistic States: WA, ND, OH, WY

LOS ANGELES WORKERS' COMPENSATION CLAIMS OFFICE

**777 South Figueroa Street
Suite 3600
Los Angeles, California 90017
Phone: (818) 942-3900
(800) 365-4671
FAX: (818) 760-3824
Web Address: www.msigusa.com**

WORKERS' COMPENSATION

MANAGER: MILLY ORTIZ
Email Address: Mortiz@msigusa.com
Phone: (818) 942-3962

WORKERS' COMPENSATION

MANAGER: RICK CORNEJO
Email Address: Rcornejo@msigusa.com
Phone: (818) 942-3945

WORKERS' COMPENSATION

MANAGER: GREGORY AVERETTA
Email Address: Gaveretta@msigusa.com
Phone: (818) 942-3943

WORKERS' COMPENSATION

MANAGER: MICHAEL BERMAK
Email Address: Mbermack@msigusa.com
Phone: (818) 942-3940

CLAIMS ACCOUNT

EXECUTIVE: CAROL OTAVKA
Email Address: Cotavka@msigusa.com
Phone: (818) 942-3943

Territory Serviced:

California

WARREN WORKERS' COMPENSATION CLAIMS OFFICE

**15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: (800) 711-1736
FAX: (908) 604-2835
Web Address: www.msigusa.com**

CLAIMS MANAGER: **ROBERT MIKITA**
Email Address: RMikita@msigusa.com
Phone: (908) 604-2911

Territory Serviced:

**Connecticut
Delaware
Massachusetts
New Jersey
New York
Pennsylvania
Virginia**

TPA Management:

CLAIMS MANAGER: **JIM HARRINGTON**
Email Address: JHarrington@msigusa.com
Phone: (908) 350-1783

Alaska – WC	Idaho – WC	New Hampshire -WC	Rhode Island -WC
Arizona - WC	Maine - WC	New Mexico - WC	Utah -WC
Colorado -WC	Maryland - WC	Nevada -WC	Vermont –WC
Hawaii - WC	Montana -WC	Oregon - WC	Washington D.C.
Washington – WC			

Monopolistic States: WA, ND, OH, WY

CINCINNATI CLAIMS SERVICE CENTER

312 Elm Street
Suite 1100 P.O. Box 5435
Cincinnati, Ohio 45201-5435
Phone: (866) MSMCSC
(866) 676- 6272
FAX: (866) FAXSMM
(866) 329 - 6766

Web Address: www.msigusa.com

**REGIONAL CLAIMS AND
OPERATIONS MANAGER:**

Email Address:
Phone :

DEBBIE NIEMER
Dniemer@msigusa.com
(513) 719-8536

CSC OPERATIONS MANAGER:

Email Address:
Phone :

KATIE PARSONS
Kparsons@msigusa.com
(513) 719-8431

TECHNICAL CLAIMS MANAGER:

Email Address:
Phone:

PAM LEBLANC
Pleblanc@msigusa.com
(513) 719-8428

APD CLAIMS SUPERVISOR:

Email Address:
Phone:

Heather Bernal
HBernal@msigusa.com
(513) 719-8606

**CLAIMS ACCOUNT
EXECUTIVE:**

Email Address:
Phone:

Harry Englehart
HEnglehart@msigusa.com
(908) 647-4726

Nationwide Services:

- Claims Intake
- APD Subrogation/Recovery
- APD TPA Management
 - States: AZ, HI, ID, NM, NV, UT, WY
- Auto Physical Damage
- WC Medical Only
- Ocean Marine Cargo

NEW YORK OTAI (OVERSEAS TRAVEL ACCIDENT INSURANCE)

**560 Lexington Ave.
20th Floor
New York, New York 10022
Phone: (212) 446-3640
Fax: (212) 319-7061**

MANAGER: **AI SHINGAMI**
Email Address: Ashingami@msigusa.com
Phone: (212) 446-3349

Lines of Business Serviced:

Overseas Travel and Accident Insurance

Territory Serviced:

Worldwide

HOME OFFICE CLAIMS

**15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: (908) 604-2900
(800) 388-1802
FAX: (908) 604-2990
Web Address: www.msigusa.com**

**DEPUTY COO AND
EXECUTIVE VICE PRESIDENT &
CHIEF CLAIMS OFFICER:**

**Email Address:
Phone:**

DAVID LESKAUSKAS
Dleskauskas@msigusa.com
(908) 604-2859

**DIRECTOR OF WORKERS'
COMPENSATION**

**Email Address:
Phone:**

ANNETTE LABARRE
Alabarre@msigusa.com
(908) 647-4731

**DIRECTOR OF PROPERTY
AND LIABILITY**

**Email Address:
Phone:**

WILLIAM VANVELDHUISEN
WVanVeldhuisen@msigusa.com
(908) 350-1784

**CLAIMS ACCOUNT
EXECUTIVE**

**Email Address:
Phone:**

HARRY ENGLEHART
Henglehart@msigusa.com
(908) 647-4726

This location is the Home Office Claim Department of Mitsui Sumitomo Marine Management. The Home Office provides general oversight and claim handling guidance for MSMM's field claim offices.