MITSUI SUMITOMO MARINE MANAGEMENT
CLAIMS OFFICE DIRECTORY

MSIG USA provides claims services for the clients and customers of Mitsui Sumitomo Insurance Company of America, Mitsui Sumitomo Insurance USA Inc. and MSIG Specialty Insurance USA Inc. (The Companies). Although some claims are assigned to Third Party Administrators (TPA's) for handling and settlement, MSIG USA directly handles over ninety percent of all newly reported claims through its in-house adjustment staff. With staffed claim facilities located in Atlanta, Georgia, Warren, New Jersey, Cincinnati, Ohio, Los Angeles, California, Addison, Texas, and New York, NY, and with a network of TPAs, MSIG USA is well positioned to handle all reported claims in a timely and efficient manner, along with providing a high level of customer service.

MSIG USA, in addition to providing day-to-day claims handling services, also provides a network of medical preferred providers and medical case management services through CorVel Corporation, a national organization and leader in the field of Medical Case Management. MSIG USA is fully automated in the processing of claims, and provides individual Internet claim status for policyholders and brokers through its proprietary "Claim Inquiry" web-based claim information system. Availability of "Claim Inquiry" service can be arranged through our marketing representatives or claim managers. Please visit our website for more information: www.msigusa.com.

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MSMM provides the following claim reporting services at no cost to our customers:

- Telephone Reporting: (866) 676-6872
- Fax: (866) 329-6766
- Email: newloss@msig-na.com
- Web Reporting: www.msig-na.com

WARREN LIABILITY AND COMPLEX CLAIMS OFFICE

15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: (800) 711-1736
FAX: (908) 604-2835

DIRECTOR OF LIABILITY CLAIMS: **GEORGE CHERRIE**
Email Address: George.Cherrie@msig-na.com
Phone: (908) 900-0107

CLAIMS MANAGER: **CHRIS BATES**
Email Address: Christopher.Bates@msig-na.com
Phone: (908) 604-2910

CLAIMS MANAGER: **MICHAEL MANCUSO**
Email Address: Michael.Mancuso@msig-na.com
Phone: (908) 604-2910

Lines of Business Serviced:
All Complex Liability Claims Including CGL, Auto, Umbrella, Excess, Cyber and Management Liability.

Territory Serviced:
ALL STATES

NEW YORK OCEAN MARINE CLAIMS OFFICE

560 Lexington Ave.
20th Floor
New York, New York 10022
Phone: (212) 446-3640
Fax: (212) 319-7061

VICE PRESIDENT: **HIKOTARO FUJITA**
Email Address: Hikotaro.Fujita@msig-na.com
Phone: (212) 230-2960

Claims Manager: **BRIAN SALES**
Email Address: Brian.Sales@msig-na.com
Phone (212) 446-3345

Lines of Business Serviced:
Ocean Marine

Territory Serviced:
Worldwide

WARREN PROPERTY CLAIMS OFFICE

15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: 800-711-1736
FAX: (908) 604-2990

PROPERTY CLAIMS MANAGER: **MICHELE BEST**
Email Address: Michele.Best@msig-na.com
Phone: (908) 647-8920

Lines of Business Serviced:
First Party Property (non-Auto), Inland Marine (includes Domestic Transit/Warehouse Legal Liability/Contractors Equipment/Motor Truck Cargo), Equipment Breakdown, Crime and Property Subrogation.

Territory Serviced:
ALL STATES

ADDISON WORKERS' COMPENSATION CLAIMS OFFICE

15303 Dallas Parkway
Suite 1300
Addison, TX 75001-4637
Phone: (877) 847-4697
FAX: (419) 715-6533

ASSISTANT CLAIMS MANAGER: **SIMONE BAKER**
Email Address: Simone.Baker@msig-na.com
Phone: (972) 725-6214

Territory Serviced:
Alabama
Arkansas
Iowa
Kansas
Louisiana
Minnesota
Mississippi
Missouri
Nebraska
North Dakota
Oklahoma
South Dakota
Texas
Wisconsin

ATLANTA WORKERS' COMPENSATION CLAIMS OFFICE

The Fountains at Piedmont Center
3495 Piedmont Road NE
Building 10 - Suite 916
Atlanta, GA 30305-1717
Phone: (877) 365-2299
FAX: (404) 237-8654

CLAIMS MANAGER: **MICHAEL LASKY**
Email Address: Michael.Lasky@msig-na.com
Phone: (404) 237-0040

Territory Serviced:
Georgia
West Virginia
Florida
North Carolina
South Carolina
Tennessee

CINCINNATI WORKERS' COMPENSATION CLAIMS OFFICE

312 Elm Street
Suite 1100 P.O. Box 5435
Cincinnati Enquirer Building
Cincinnati, Ohio 45201-5435
Phone: (866) MSMMCSC
(866) 676- 6272
FAX: (866) FAXMSMM
(866) 329 - 6766

CLAIMS MANAGER: **PAM LeBLANC**
Email Address: Pam.Leblanc@msig-na.com
Phone: (513) 719-8428

Territory Serviced:
Illinois
Indiana
Kentucky
Michigan

Medical Only Unit
*All States with following exceptions:

TPA Handled: AK, AZ, CO, DC, HI, ID, ME, MT, NH, NM, NV, RI, UT, VT

Monopolistic States: WA, ND, OH, WY

LOS ANGELES WORKERS' COMPENSATION CLAIMS OFFICE

777 South Figueroa Street
Suite 3600
Los Angeles, California 90017
Phone: (818) 942-3900
(800) 365-4671
FAX: (818) 760-3824

HOME OFFICE
CLAIMS MANAGER: **MILLY ORTIZ**
Email Address: Miladys.Ortiz@msig-na.com
Phone: (818) 942-3962

BRANCH CLAIMS
MANAGER: **ERIC YOOSE**
Email Address: Eric.Yoose@msig-na.com
Phone: (818) 942-3944

WORKERS' COMPENSATION
MANAGER: **RICK CORNEJO**
Email Address: Rick.Cornejo@msig-na.com
Phone: (818) 942-3945
Phone: (818) 942-3957

Territory Serviced:
California

WARREN WORKERS' COMPENSATION CLAIMS OFFICE

15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: (800) 711-1736
FAX: 419-730-4930

CLAIMS MANAGER: **MATTHEW AMIDON**
Email Address: Matthew.Amidon@msig-na.com
Phone: (908) 604-2973

Territory Serviced:
Connecticut
Delaware
Massachusetts
New Jersey
New York
Pennsylvania
Virginia

CINCINNATI ENTERPRISE RESOURCE CENTER

312 Elm Street
Suite 1100 P.O. Box 5435
Cincinnati, Ohio 45201-5435
Phone: (866) MSMMCSC
(866) 676- 6272
FAX: (866) FAXMSMM
(866) 329 - 6766

REGIONAL CLAIMS AND
OPERATIONS MANAGER: **DEBBIE NIEMER**
Email Address: Debbie.Niemer@msig-na.com
Phone: (513) 719-8536

CSC OPERATIONS MANAGER: **KATIE PARSONS**
Email Address: Kathleen.Parsons@msig-na.com
Phone: (513) 719-8431

APD TPA CLAIMS MANAGER: **LUIS CERVANTES**
Email Address: Jose.Cervantes@msig-na.com
Phone: (513) 719-8424

Nationwide Services:

- Claims Intake
- Ocean Marine Cargo
- WC Medical Only
- APD TPA Management

NEW YORK OTAI (OVERSEAS TRAVEL ACCIDENT INSURANCE)

560 Lexington Ave.
20th Floor
New York, New York 10022
Phone: (212) 446-3640
Fax: (212) 319-7061

MANAGER: **AI SHINGAMI**
Email Address: Ai.Shingami@msig-na.com
Phone: (212) 446-3349

Lines of Business Serviced:
Overseas Travel and Accident Insurance

Territory Serviced:
Worldwide

HOME OFFICE CLAIMS

15 Independence Blvd.
P.O. Box 4602
Warren, New Jersey 07059
Phone: (908) 604-2900
(800) 388-1802
FAX: (908) 604-2990

CHIEF CLAIMS OFFICER: **WILLIAM VANVELDHUISEN**
Email Address: William.VanVeldhuisen@msig-na.com William.VanVeldhuisen@msig-na.com
Phone: (908) 350-1784

DIRECTOR OF SPECIALTY & DELEGATE AUTHORITY: **THOMAS SHERIDAN**
Email Address: Thomas.Sheridan@msig-na.com
Phone: (908)604-2916

DIRECTOR OF WORKERS' COMPENSATION: **ANNETTE LABARRE**
Email Address: Annette.Labarre@msig-na.com
Phone: (908) 647-4731

CLAIMS ACCOUNT EXECUTIVE: **HARRY ENGLEHART**
Email Address: Harrry.Englehart@msig-na.com
Phone: (908) 647-4726

This location is the Home Office Claims Department of Mitsui Sumitomo Marine Management.

The Home Office provides general oversight and claims handling guidance for MSMM's field claim offices.