



**MSIG**

# **RiskConsole Risk Management Information System**

---

**Mitsui Sumitomo Insurance Group**

***Risk management without passion, Innovation and accountability is just buying Insurance.***

# RiskConsole Risk Management Information System

## *Using Technology to Improve Risk*

Capturing, managing and reporting on claims information is a critical component of managing your company's risk. **RiskConsole** is a customer-focused Risk Management Information System (RMIS) web-based solution that is easy to use and designed to address our customers' specific technology and risk management needs.

### *View*

- **RiskConsole** is an internet-based RMIS that provides one consolidated central repository for claims data.
- RiskConsole's architecture provides users the ability to configure client-specific dashboards and reports.
- Integrating data into **RiskConsole** provides a single comprehensive environment for claims data, risk analysis and risk reporting.
- **RiskConsole** provides users an integrated enterprise-wide view of their risk exposure and delivers critical risk management intelligence.



### *Enhanced Efficiency for Claims and Loss Control*

- Data consolidation
- Loss trend analysis by Nature, Source and Body Part
- Measure savings from loss control activities to help benchmark business units
- Monitor losses at multiple organizational levels
- Develop integrated service plans
- Trace the cost of risk back to business units to promote accountability through transparent allocation methods

### *Key Features*

- Full range of coverage lines supporting extensive data elements
- View of claims and loss data
- Monitor financial reserves and payment tracking
- Transactional data storage (updated daily)
- Document Management
  - ✓ Schedule reports
- Advanced query function for the creation of ad hoc reports
- **Business Intelligence Tool** provides advanced reporting, charting, and data analysis (powered by IBM® Cognos® Connection)
  - ✓ Output formats in HTML, PDF, XML and Microsoft® Excel®

**RiskConsole** RMIS consolidates data to produce meaningful and actionable business intelligence. **RiskConsole** has analytic capabilities, interactive executive-level dashboards, along with superior ad-hoc query and reporting capabilities to measure and monitor performance against business objectives.

### **Organizational Hierarchy**

- Develop a hierarchy to mirror your Company's reporting structure
- Distinguish and identify each location's department, sub-department or cost center operation status
- Drilldown to view and analyze data and the financial impact of claim costs and loss trends
- Identify exposures at multiple levels across an organization
- **RiskConsole** security allows users to only see information relevant to their location or specific needs

### **Dashboard Analytics**

**RiskConsole** lets you view your claims and key indicators that answer your most pressing questions at a glance each time you log on:

- Value-As-Of (VAO) Reporting Capabilities
- Schedule to update Daily, Monthly, or at Determined Intervals
- Incorporate Business Intelligence Reports into Links for Easy Access to Scheduled Reports
- Access Links to Other MSIG Sites for Easy Access
  - ✓ Claim Inquiry to view Adjuster Notes
  - ✓ Interact Claim Reporting System to Report Claims via the Internet
- Create Up to 60 Personalized Tabs Per User
- Set Up Consistent Dashboards Across Your Organization
  - ✓ Ad Hoc Usability to Create Queries
  - ✓ Download into Excel or CSV Formats

### **Security**

If you are concerned about privacy of information, you want to be certain your data is secure.

- **RiskConsole** uses several levels of security, including user specific ID's and password-protected access
- Each customer authorizes who gets access to their data with a Third Party Access Agreement (TPAA)
- Data can be limited so users at each location can be given access only to their own claims

### **Contact Us**

*If you have a question or want to know more about RiskConsole or arrange for a personal demonstration, contact us. MSIG is dedicated to helping you and answering any questions you may have as to how RiskConsole can support your RMIS needs.*

- **E-Mail: RiskConsoleSupport @msigusa.com**





**MSIG**

**MS&AD Insurance Group**

15 Independence Boulevard, P.O. Box 4602, Warren, New Jersey 07059-0602 U.S.A.

T: (800) 388-1802 E-mail: [info@msigusa.com](mailto:info@msigusa.com) [www.msigusa.com](http://www.msigusa.com)

Claims Customer Service Center (866) 676-6272 F: (513) 241-4026 E-mail: [customerservice@msigusa.com](mailto:customerservice@msigusa.com)

\*MS&AD\*, MSIG, "we", "us", or "our(s)" refer to the MS&AD Insurance Group insurers underwriting coverage: Mitsui Sumitomo Insurance Company of America, Mitsui Sumitomo Insurance USA Inc. and Aioi Nissay Dowa Insurance Company of America. Not all insurers do business in all jurisdictions. Actual coverage is subject to the language of the policies as issued. For claims services, whether or not or to what extent a particular loss is covered depends on the facts and circumstances of the loss and the language of the policies as issued. © 2018 MSIG Holdings (America), Inc. All rights reserved.