Breaking Down Barriers: Virtual Health Care Visits

At MSMM, we are committed to providing quality care to injured workers. Our goal is to pair your employees with appropriate, high-quality health care providers—safely and conveniently. One of the most effective ways we can accomplish this is through telehealth services. That’s why we’ve teamed up with CorVel, a leader in the virtual health care industry, to offer telehealth services for your injured employees.

**Timely Treatment**
Injured employees sometimes must wait hours, even days, for an in-person appointment. With telehealth, most injured workers can receive immediate care through a virtual visit with a doctor. Timely treatment is one of the many advantages of telehealth services.

**Thoughtful Treatment**
Telehealth appointments are convenient, efficient and safe. Telehealth doctors can prescribe medications and schedule short-term physical therapy and diagnostic imaging, such as MRIs and CT scans. Using evidence-based criteria to treat injured workers, they concentrate on patients’ capabilities and their safe return to work. In addition to many other benefits, telehealth can help to eliminate unnecessary and costly ancillary services that often result from in-person appointments.

**PATIENT SATISFACTION**

<table>
<thead>
<tr>
<th></th>
<th>Virtual Visit</th>
<th>Brick &amp; Mortar Visit</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Score</strong></td>
<td>4.8/5</td>
<td>3.6/5</td>
</tr>
</tbody>
</table>

**HERE’S HOW IT WORKS**

- Nurse Triage
- Medical Assessment & Concierge Services
- Telehealth Virtual Visits
- RX Home Delivery Prescriptions
- DME Home Delivery
- Durable Medical Equipment
- TelePT Physical Therapy
- TeleCBT Cognitive Behavioral Therapy

**INTERESTED IN LEARNING MORE?**
Contact your claim representative or visit the CorVel website: www.corvel.com/virtual-care

**CONTACT MSIG**
866-676-6272

---

MSIG insurers are subsidiaries of Mitsui Sumitomo Insurance Company, Limited, a member of MS & AD Insurance Group. MSIG refers to the insurers underwriting coverage: Mitsui Sumitomo Insurance Company of America; Mitsui Sumitomo Insurance USA Inc.; and MSIG Specialty Insurance USA Inc. Not all insurers do business in all jurisdictions. Actual coverage is subject to the language of the policies as issued. The insurers are managed by Mitsui Sumitomo Marine Management (U.S.A.), Inc. with offices at 15 Independence Boulevard, PO. Box 4602, Warren, NJ 07059-0602, USA.