Risk management without passion, innovation and accountability is just buying insurance.
Capturing, managing and reporting on claims information is a critical component of managing your company’s risk. **RiskConsole** is a customer-focused Risk Management Information System (RMIS) web-based solution that is easy to use and designed to address our customers’ specific technology and risk management needs.

**View**
- **RiskConsole** is an internet-based RMIS that provides one consolidated central repository for claims data.
- RiskConsole’s architecture provides users the ability to configure client-specific dashboards and reports.
- Integrating data into **RiskConsole** provides a single comprehensive environment for claims data, risk analysis and risk reporting.
- **RiskConsole** provides users an integrated enterprise-wide view of their risk exposure and delivers critical risk management intelligence.

**Enhanced Efficiency for Claims and Risk Engineering**
- Data consolidation
- Loss trend analysis by Nature, Source and Body Part
- Measure savings from risk engineering activities to help benchmark business units
- Monitor losses at multiple organizational levels
- Develop integrated service plans
- Trace the cost of risk back to business units to promote accountability through transparent allocation methods

**Key Features**
- Full range of coverage lines supporting extensive data elements
- View of claims and loss data
- Monitor financial reserves and payment tracking
- Transactional data storage (updated daily)
- Document Management
  - Schedule reports
  - Add attachments to records
  - E-Mail individual records
- Advanced query function for the creation of ad hoc reports
- **Business Intelligence Tool** provides advanced reporting, charting, and data analysis (powered by IBM® Cognos® Connection)
  - Output formats in HTML, PDF, XML and Microsoft® Excel®
**Organizational Hierarchy**
- Develop a hierarchy to mirror your Company’s reporting structure
- Distinguish and identify each location’s department, sub-department or cost center operation status
- Drilldown to view and analyze data and the financial impact of claim costs and loss trends
- Identify exposures at multiple levels across an organization
- **RiskConsole** security allows users to only see information relevant to their location or specific needs

**Dashboard Analytics**
**RiskConsole** lets you view your claims and key indicators that answer your most pressing questions at a glance each time you log on:
- Real-Time & Value-As-Of (VAO) Reporting Capabilities
- Schedule to Update Daily, Monthly, or at Determined Intervals
- Incorporate Business Intelligence Reports into Links for Easy Access to Scheduled Reports
- Access Links to Other MSIG Sites for Easy Access
  - Claim Inquiry to View Adjuster Notes
  - Claim Reporting System to Report Claims via the Internet
- Create Up to 60 Personalized Tabs Per User
- Set Up Consistent Dashboards Across Your Organization
  - Ad Hoc Usability to Create Queries
  - Download into Excel® or CSV Formats

**Security**
If you are concerned about privacy of information, you want to be certain your data is secure.
- **RiskConsole** uses several levels of security, including user specific ID’s and password-protected access
- Each customer authorizes who gets access to their data with a Third Party Access Agreement (TPAA)
- Data can be limited so users at each location can be given access only to their own claims
Account Management

Mitsui Sumitomo Insurance Group’s (MSIG) customers need the right people to ensure that their business needs are met. To help our customers meet their business objectives, MSIG aligns each customer with a member of the Account Management Team to serve as the central point of contact. The Account Coordinator will work closely with each RiskConsole customer to create a customized service plan to achieve outcomes specific to each customer's needs. In order to provide ongoing support during and after implementation, the RiskConsole Administration Team is available to support the complex needs and culture of our clients and effectively communicate within MSIG to handle all facets of an account, including:

- Overseeing setup and customer support activities
- Identifying the roles and responsibilities of RiskConsole team members
- Developing, communicating and updating customized Special Account Instructions (SAIs)
- Managing issue resolution process, involving other MSIG resources, as appropriate
- Coordinating with the Account Management Team to provide consultative advice on risk management issues on an ongoing basis
- Advising on loss trends and suggesting initiatives to reduce client loss costs
- Ensuring customer satisfaction

RiskConsole provides access to information needed to work more efficiently, to promote change within an organization, and to reduce losses!

Contact Us

If you have a question or want to know more about RiskConsole or arrange for a personal demonstration, contact us. MSIG is dedicated to helping you and answering any questions you may have as to how RiskConsole can support your RMIS needs.

- Contact a member of your Account Management Team
- E-mail: riskeconsole@msigusa.com